

Quote from first person
brought to Triage Center

"I was fortunate to be brought here by a wise police officer who can think outside the box. He could have taken me once again through the revolving door of jail for a minor misdemeanor, but he saw the beauty of the new tool he'd been offered, the Low Demand Center. He could envision getting me off the street and out of his hair permanently. I see now that I am in his debt."

*Printed with the permission of
and in memory of Neal*

INTAKE HOURS:

Triage Center accepts individuals seven days a week.

- ◇ Law Enforcement Officers may drop individuals off from **7:30 a.m. to 9:15 p.m.**
- ◇ Lee Memorial Health System and the Veteran's Administration may refer individuals 24 hours a day after contacting Triage Center staff for clearance and providing basic information.



The Bob Janes Triage Center and Low Demand Shelter is sponsored by State of Florida, Department of Children and Families, Lee County Board of County Commissioners, SalusCare, The Salvation Army, the Veteran's Administration, Lee Memorial Health System and the United Way of Lee County.

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**Bob Janes Triage Center
and
Low Demand Shelter**



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ABOUT US...

The goal of the Bob Janes Triage Center and Low Demand Shelter is to reduce the number of individuals, with a mental illness or substance use disorder, who are arrested for low level, non-violent offenses.

This is accomplished by:

- ◇ Providing all local law enforcement with a place to take individuals in need of service in lieu of jail.
- ◇ Reducing the time that law enforcement officers interact with individuals who have a known mental health or substance use disorder.
- ◇ Improving outcomes for individuals who tend to cycle through the criminal justice system by engaging them in treatment.

This facility is operated as a multi-agency collaborative effort between Lee County Human Services, Lee Memorial Health System, The Salvation Army, SalusCare, the Veteran's Administration and the United Way.

Local Law Enforcement agencies are vital partners in this pre-arrest diversion project.

TARGET POPULATIONS

Individuals experiencing a behavioral health crisis who are at risk of being charged with a minor ordinance or non-violent offense (specifically open container, disorderly conduct, disturbing the peace, loitering/prowling, and trespass charges). Presenting problems may include homelessness, substance use disorders, or a mental illness.



REFERRALS

Individuals can only be accepted from law enforcement during the designated hours. Law Enforcement Officers must complete a brief information form upon arrival at the facility. The Bob Janes Triage Center and Low Demand Shelter is not a locked facility and can only accept individuals on a voluntary basis. This facility is not to be used in lieu of Baker Act Receiving facilities.

Area hospitals and the Veteran's Administration may contact the Bob Janes Triage Center to determine if space is available and individuals are medically appropriate for placement prior to referring. The screening process includes a nursing clearance for admittance into the Bob Janes Triage Center and Low Demand Shelter.

SERVICES OFFERED

- ◇ Psycho-social and nursing assessments
- ◇ Referrals to treatment programs
- ◇ Life Skills Training
- ◇ Medication Assistance
- ◇ Assistance in obtaining identification, birth certificates, and social security card
- ◇ Linkage to permanent housing
- ◇ Support groups
- ◇ Assistance with applications for Medicaid, Medicare, Food Stamps, and Social Security Disability
- ◇ Linkage to Veterans Services

OUTCOMES

Case Managers work with individuals to connect them with community programs. Some were reunited with families both in and out of state. Others entered treatment programs for addictions, or received help with psychotropic medications and treatment as needed. Many found employment and moved into transitional housing.

Our goal is to help each individual, in any way we can, to get them back on their feet and to give them the chance they need and deserve.